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**To:** DualChoice IPAs  
**From:** IEHP – Delegation Oversight  
**Date:** June 4, 2026  
**Subject:** **Updated D-SNP Coverage Decision Letter – 30 Day Appeal Template**

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Inland Empire Health Plan (IEHP) recently updated the “**Coverage Decision Letter – 30 Day Appeal**” Template. Please note that “delay verbiage” was added to the decision letter, along with the reasoning for the “delay” language changes.

The letter template is available in all threshold languages – English, Spanish, Chinese, and Vietnamese for the following:

#### **D-SNP Letter Templates**

- Coverage Decision Letter Medical – 30 Day Appeal

IEHP requires that the template be incorporated into your workflows as soon as possible. IEHP will begin auditing the implementation of the updated template for letters dated on or after **August 1, 2026**.

**The letter templates mentioned can be found at the following location:**

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Resources for Providers > Forms > D-SNP Letter Templates or [click here](#).

For questions, please contact Jessica Gonzalez, Delegation Oversight Manager, at [gonzalez-j6@iehp.org](mailto:gonzalez-j6@iehp.org) or the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org).

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